

## **ADRIFT TONGARIRO: Health and Safety**

### **Risk**

In any adventure activity, there is an element of risk involved. The staff & management of Adrift Tongariro take all practical steps to manage, mitigate, and at times eliminate, exposure to potential danger. Clients must follow our instructions & use the safety equipment provided at all times. Adults accompanying any person under the age of 18 must ensure that the underage person follows our instructions at all times. You agree to release or indemnify Adrift Tongariro & our staff against any liability we incur to anyone else resulting in your failure to follow our instructions or the failure of any person accompanying you under the age of 18.

**Tongariro Alpine Crossing and Mt Ruapehu:** Environmental risks in undertaking this activity include but are not limited to:-Volcanic activity, avalanche activity, hyperthermia and slipping, all of which could result in injury. You are walking on an active volcano with Tongariro has a NZ Volcanic Alert Level of zero and Ruapehu an alert level of 1 both of which are deemed by the Department of Conservation as to be safe for Adrift to conduct commercial activities, however volcanoes can erupt at any time without notice.

### **Weather and Trip Decisions**

All decisions regarding the departure of the tour are made at the meeting time for that tour at the Adrift Tongariro base. Adrift Tongariro will deem the weather to be unsafe to depart and cancel the tour according to our health and safety operation plans.

We do not guarantee reaching the intended objective. Client, guide and staff safety, comfort and enjoyment are taken into consideration when securing the exact route for the day. Monitoring includes:- client health, fitness and wellbeing, weather, track, volcanic risks, avalanche, ice, hypothermia and river levels and conditions and any other environmental conditions. We reserve the right to cancel a trip if we become concerned for any reason for your safety or that of any other person under Adrifts management system.

Once the tour has commenced in the event the guide deems that it is not safe to proceed along the intended route because of conditions mentioned above then Adrift Tongariro will guide up to a point and turn the group around for safety. If the group or an individual returns to the start of the tour we make no apology as we are 100% solely ensuring the safety of the individual and the group, and the Adrift Tongariro staff. No refund is offered.

### **Tongariro Crossing Group Tours.**

Group tours have a maximum 9 hour walking duration to meet with our safety protocols. If Adrift Tongariro guides assess clients inability to complete the Tongariro Crossing within this time the client will be advised to return to the start where they will be picked up by Adrift Tongariro and returned to the Adrift Tongariro base. This process is completed at approximately the 2 hour mark.

### **Tongariro Crossing Private Tours.**

If the Adrift Tongariro guide believes the private party is incapable of completing the Tongariro Crossing within 10 hours then the guide and private party will turn back at a time to ensure completion within 10 hours, this may be a Red Crater return. These times are for the safety of the individual, group and guide.

### **Health, Fitness, Drugs and Alcohol**

Each participant is required to fill in the online Adrift Tongariro pre-registration and declaration from before arriving at the Adrift Tongariro base and commencing the tour. Adrift Tongariro must be informed of any Medical Physical or Psychological issues which could hinder your or the group's safety or the ability to complete the walk. We reserve the right to withdraw any person who in our opinion is likely to endanger themselves or others.

Adrift Tongariro has the right to safely return a person to the start of the tour should that person not, in the guide's opinion, meet the physical, mental or general fitness minimum requirement to complete the tour. If an individual is unable to continue the tour, as decided by either the client or the guide, no refund will be given.

Adrift Tongariro reserves the right to refuse to guide anyone who in Adrift Tongariro's opinion is under the influence of drugs or alcohol or is acting in a manner which is disruptive or refuses to take Adrift Tongariro's directions, no refund will be offered.

In the interests of safety and general enjoyment, restrictions may apply in regard to age, level of fitness and standard of health that is required in order to complete the tour.

All trips have a minimum clothing policy and equipment requirements that clients must adhere to.