

FRANZ JOSEF GLACIER GUIDES - TERMS & CONDITIONS

Our on-ice experiences are classed as adventure activities and carry a degree of inherent risk; as such you need to be aware we cannot guarantee your safety. As with all adventure activities, there is an element of risk.

I acknowledge that I have voluntarily chosen to participate in activities provided by Franz Josef Glacier Guides. I understand and accept that these activities are classified as adventure activities and inherently involve certain risks, including but not limited to, avalanche, rockfall, icefall, heavy rainfall, cold exposure, height, flooding, uneven terrain, slips, trips, falls, and sun exposure. I further acknowledge that Franz Josef Glacier is an unstable geological feature that presents various hazards. I acknowledge that serious injury or death may occur as a result of these inherent risks.

I acknowledge that Franz Josef Glacier Guides has been assessed to meet or exceed the Health and Safety at Work (Adventure Activities) Regulations 2016.

I understand that factors such as heart conditions, abnormal blood pressure, joint conditions, and a lack of physical fitness can affect my ability to safely participate in glacier trips and may increase the risk of sustaining an injury. I agree to disclose any relevant medical conditions to the guides prior to participating in any activities.

I acknowledge that the guides reserve the right to curtail or cancel trips if they determine that my fitness or ability is not appropriate for the trip on which I am booked. I understand that if I am unable to complete the glacier trip once it has departed, I will not be entitled to a refund.

I understand that due to operating in a mountain environment, certain weather events may require customers to stay on the glacier overnight. I agree to carry any essential medication with me and understand that being under the influence of drugs or alcohol is a safety hazard. I agree to inform my guide of any medication I am taking that may affect my balance.

For my safety and the safety of those around me, I agree to listen to and follow the instructions of the guides at all times. I acknowledge that it is important for me to understand the risks associated with participating in these activities, and I agree to communicate any concerns I may have to the team.

I understand that Franz Josef Glacier Guides accepts no responsibility for any personal belongings brought on tours or left at Glacier Base.

I understand and accept the information provided. Additionally, I give my permission for images of me taken on the glacier to be used for any commercial purposes deemed appropriate by Franz Josef Glacier Guides, including advertising and promotional material.